**HiperDino automates using FlashPick®**

* **Canary Islands-based supermarket chain benefits from TGW technology**
* **Accelerated lead times, boosted performance**
* **Lifetime Services package for maximum availability during live operation**

**(Marchtrenk, September 30, 2021) HiperDino is the leading grocery chain on the Canary Islands. The retailer relies on TGW know-how for the implementation of a highly automated logistics solution: A high-performance FlashPick® system will be built in Telde (Gran Canaria) by the first quarter of 2022.**

HiperDino was founded by the Dominguez brothers in 1978 and is now a market leader in the Canary Islands with 230 shops. In addition to wholesale business, the grocery specialist operates a dense network of supermarkets and also invests strongly in online sales.

**Accelerated deliveries**

Up to now, HiperDino had used a pallet warehouse with manual picking. Automating with FlashPick® will allow the retailer to increase process efficiency, speed up deliveries and continuously increase performance – all while maintaining maximum employee ergonomics.

**Robot-assisted picking**

The backbone of the solution is a highly flexible FlashPick® system for split case order fulfilment. Incoming products will be transferred from pallets to totes, after which they arrive in the shuttle system with its 24,000 storage positions. Order picking takes place at PickCenter One work stations as well as one fully automated Rovolution picking robot. The TGW Warehouse Control System (WCS) takes over control of all processes.

**Lifetime Services package**

After the go-live, a team of TGW on-site specialists will work together with the customer's technicians to ensure that the system works at full capacity without interruption. The Lifetime Services contract also includes IT support as well as a comprehensive spare parts package.

[www.tgw-group.com](http://www.tgw-group.com)

**About TGW Logistics Group:**

TGW Logistics Group is one of the leading international suppliers of material handling solutions. For over 50 years, the Austrian specialist has implemented highly automated systems for customers, including brands from A as in Adidas to Z as in Zalando. As systems integrator, TGW plans, produces, implements and services complex logistics centres – from mechatronic products and robots to control systems and software.

TGW Logistics Group has subsidiaries in Europe, China and the US and more than 3,700 employees worldwide. In the 2019/20 business year, the company generated a total turnover of 835.8 million euros.

**Pictures:**

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